

STUDENT WELCOME PACK



info@signaturepropertyuk.com



At Signature Property UK, we offer unique and luxurious accommodation to make your university experience unforgettable. We believe that your living experience should reflect your individual preferences and so we take a personal approach with all our lettings.

With over a decade of experience in student accommodation provision within Birmingham, we are confident in offering you the perfect base to build your university experience from.

We hope that this welcome pack will answer any questions you may have but please feel free to reach out for any further information needed.

WELCOME



OUR TEAM



Taz
Manager



Vanessa
Operations Coordinator



Karen
Housekeeping



Mike
Maintenance



LOCAL AREA GUIDE

01

Eateries

You'll find plenty of great food a short walk from the property. Nando's and McDonald's are close by, and the high street is filled with independent bakeries and cafés, perfect for study breaks or catching up with friends.

02

Public Transport

The university is within walking distance, and the area is well connected with bus routes and nearby train links, including Selly Oak Station. Getting around the city is quick and easy from here.

03

Socialising

Relax and unwind in our common room, challenge friends to a game of ping-pong or pool, or get comfy on the sofas after a long day. You'll also have access to a private courtyard on site—an ideal spot for some fresh air.

04

Amenities

You'll benefit from a private car park and full CCTV coverage for peace of mind. The Hub, our communal social and study space, is available for you to relax or connect with others.

05

Daily Needs

Sainsbury's is just a five-minute walk away, along with a range of useful shops on the high street—including home-bargain stores, Boots, and several grocery options—so everything you need is right on your doorstep.

06

Rich History

Your accommodation is steeped in fascinating local heritage. The property backs onto the historic Selly Oak Gardens, originally developed by the Cadbury family, adding a unique cultural touch to your living experience.



USEFUL INFORMATION

This page is designed to answer any questions you may have about the logistics of your move-in and to outline the procedures we have in place to ensure your safety throughout your stay with us.

Check-in Information

01

During check-in, you will receive your keys and information about your room and facilities. If you have any questions or special requirements, our team is available to assist you.

House Rules

02

To keep our community safe and comfortable, we ask that you be mindful of noise levels, clean up after yourself in communal areas, report maintenance issues promptly, and dispose of waste responsibly. Please also keep fire exits clear, avoid smoking or vaping indoors, and treat neighbours and staff with consideration.

Safety & Emergency information

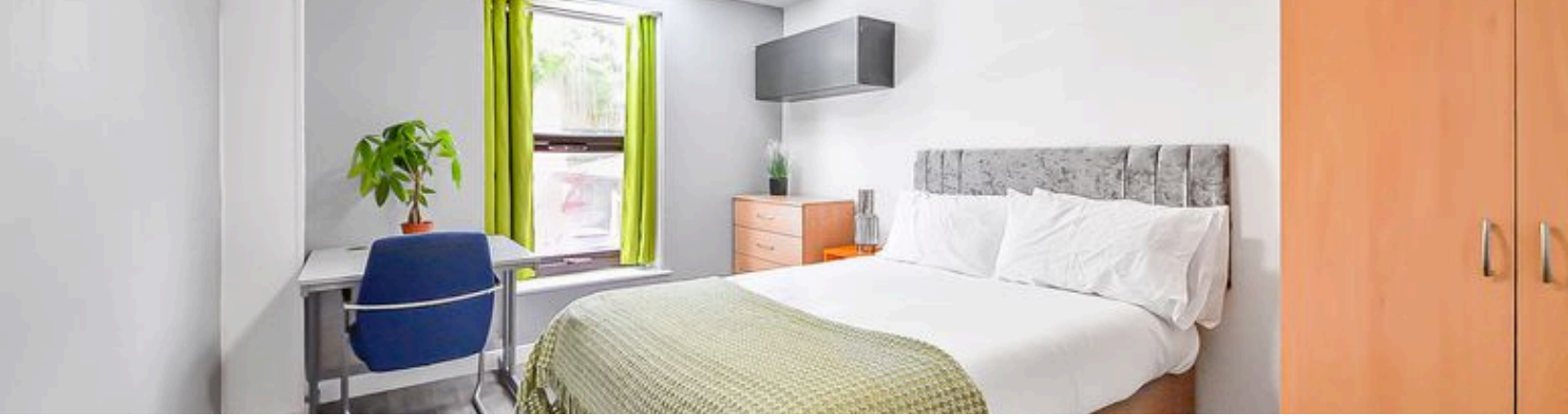
03

Please familiarise yourself with all fire exits, alarms, and assembly points. Report any hazards, accidents, or suspicious activity to management. Always lock doors and take care of your belongings to keep yourself and others safe. The Fire Risk Assessment and Emergency Action Plan has been attached for your ease of reference.

Facilities

04

Laundry and kitchen areas are available, and waste disposal bins are located outside the building. Mail and parcels are delivered to the main building.



USEFUL INFORMATION

Please review the attached inventory checklist and complete it during your check-in. Once finished, email a copy to vanessa@signaturepropertyuk.com

Equality and Diversity

05

We are committed to providing a fair, safe, and inclusive place to live for every student. If you experience or witness discrimination or harassment, report it immediately. Further information can be found in the annexed Accommodation Equality Policy.

Wellbeing and Mental Health Resources

06

Please use common areas, study spaces, and recreational facilities to relax. If you ever feel unwell or stressed, reach out to your university student services for help. for University of Birmingham students, further information can be found here <https://intranet.birmingham.ac.uk/student/your-wellbeing/index.aspx>

Feedback or Complaints

07

We value your feedback and want to ensure your stay is comfortable. If you have any concerns, suggestions, or issues, please email Vanessa at vanessa@signaturepropertyuk.com.

GP registration

08

We recommend registering with a GP by finding a surgery near your term-time address and completing their form. You'll need personal details and your student ID or enrollment letter. International students who paid the Immigration Health Surcharge can access NHS services.



Thank you!



We look forward to welcoming you for
your stay with us.



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www.signaturepropertyuk.com
